

To our valued Sawmill Equipment Company (SEC) customers,

In efforts to strengthen the BID Group of Companies Lumber Handling Product Line and ensure long term competitive, high performing products and solutions for our customers, the BID Group announced on January 6, 2016 that the SEC Product Line has been merged with the Comact Product Line.

The BID Group will continue to support the existing install base of SEC products with service, upgrades, enhancements and 7/24/365 emergency support through ServiPlus, its Customer Support & Service team.

Existing SEC equipment designs will be carried forward by the Comact product engineering team. Where applicable, overlapping products will be discontinued.

The SEC Product Line includes the following affected equipment & associated controls systems:

- *Posi***LOCK** Fence
- *Versa***FORK** Stacker
- *Accu***STICK** Stick Placer
- *Ram***EDGE** Lath Placer
- Stick**STAR** Stick Detect and Dropout
- *Anti***LOCK** Unscrambler
- Tilt Hoist
- Stick Collection System
- *Pivot***Sorter**
- *NG2***Trimmer**
- End Press
- Package Outfeed controls

Emergency around-the-clock support is available through the ServiPlus support line (418-227-2727).

Parts & upgrades are available and will continue to be offered for these products through Dan Deboer (250-832-9171) or any regional parts sales office.

Non-emergency service, service plans, and technical support remains available through ServiPlus Regional Managers:

- Southern USA: Rick Noffsinger (843 563-7070 Ext: 52103)
- Eastern Region – Canada & USA: Nicola Cloutier (418-227-7864 x 128)
- Western Region – Canada & USA: Kelly Buchanan (250 832-9171 Ext:359)

Please contact your regional manager with any questions regarding this notice.

Our team would like to reiterate its commitment to offer you the highest quality products and services. Please visit our website for more information on our company, products and services.

Best regards,



Chris Wells

Senior Vice President, Customer Support and Service

BID Group of Companies

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